



UMass | Dartmouth

The Future of Work:

Bose & UMass

Skills, Workforce, and the Academy

Chancellor Robert E. Johnson, Ph.D.



Context:

What is Driving this Change in Work?

In the future anything mentally or physically routine or predictable will be achieved by an algorithm.

Thomas L. Friedman

How many mentally routine/predictable tasks are you still teaching?



We Must Retire Those Questions

65%

of future jobs do not even exist yet.

47%

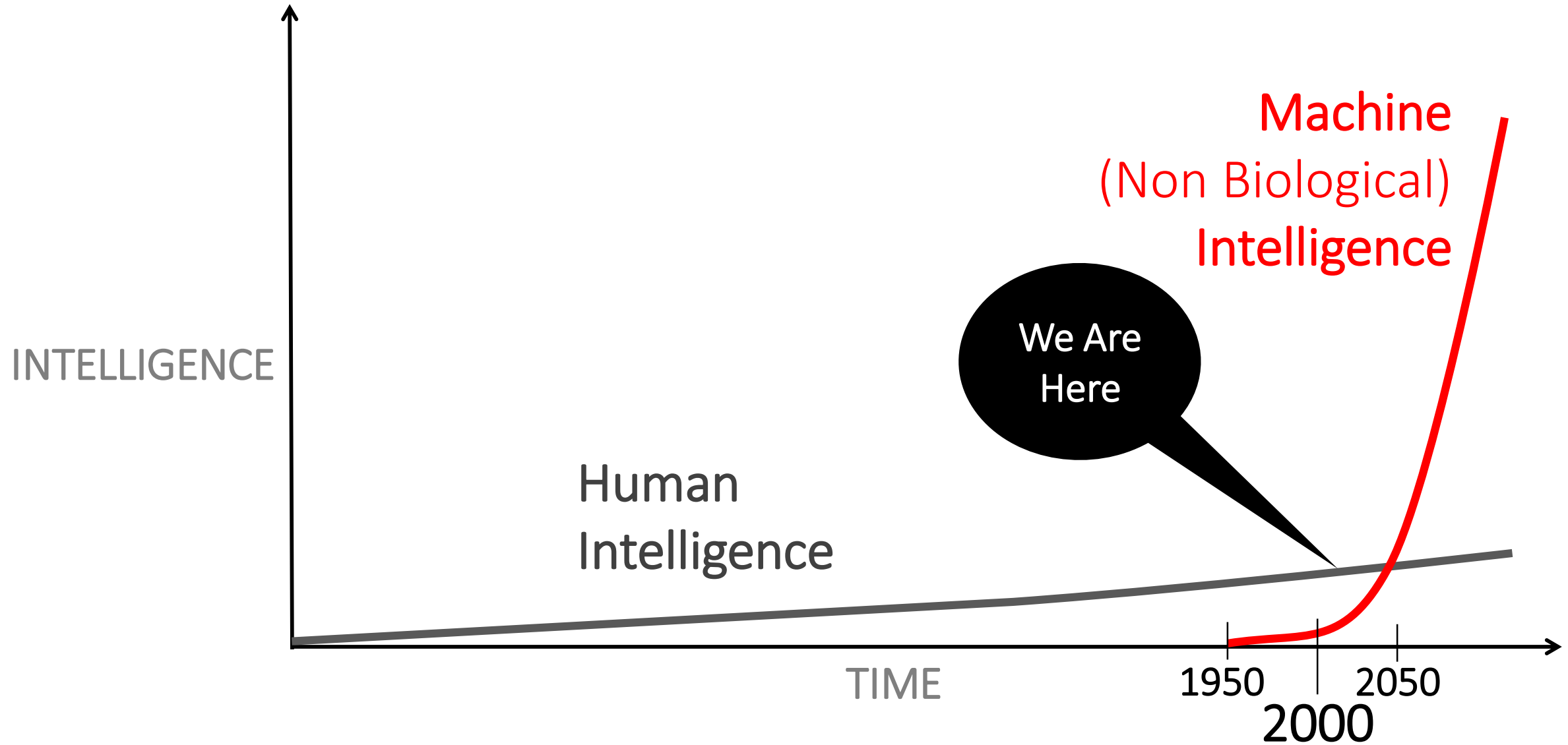
of jobs will be automated by 2033.

27%

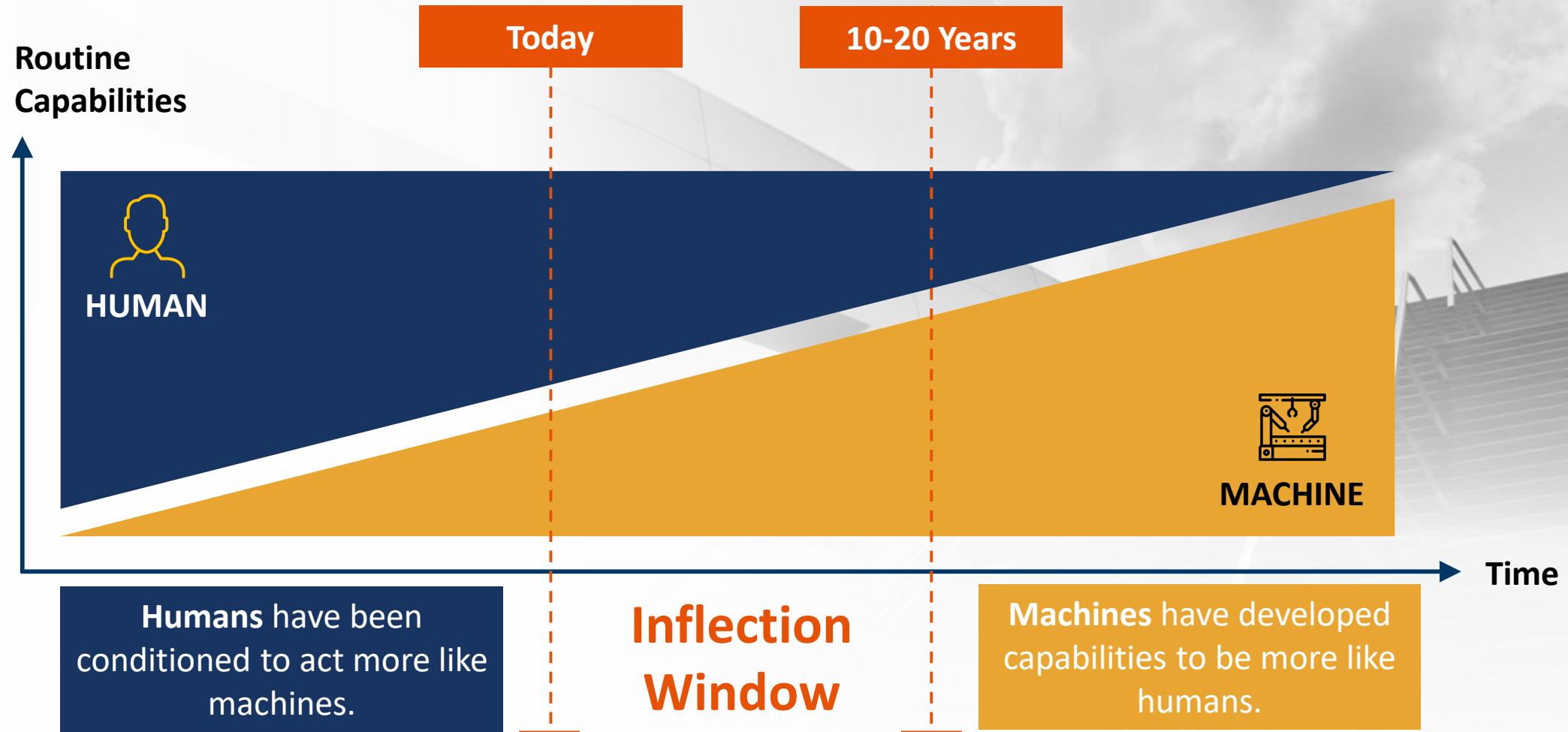
of students actually work in their major.

Students will hold at least **17** different jobs in **5** different industries.

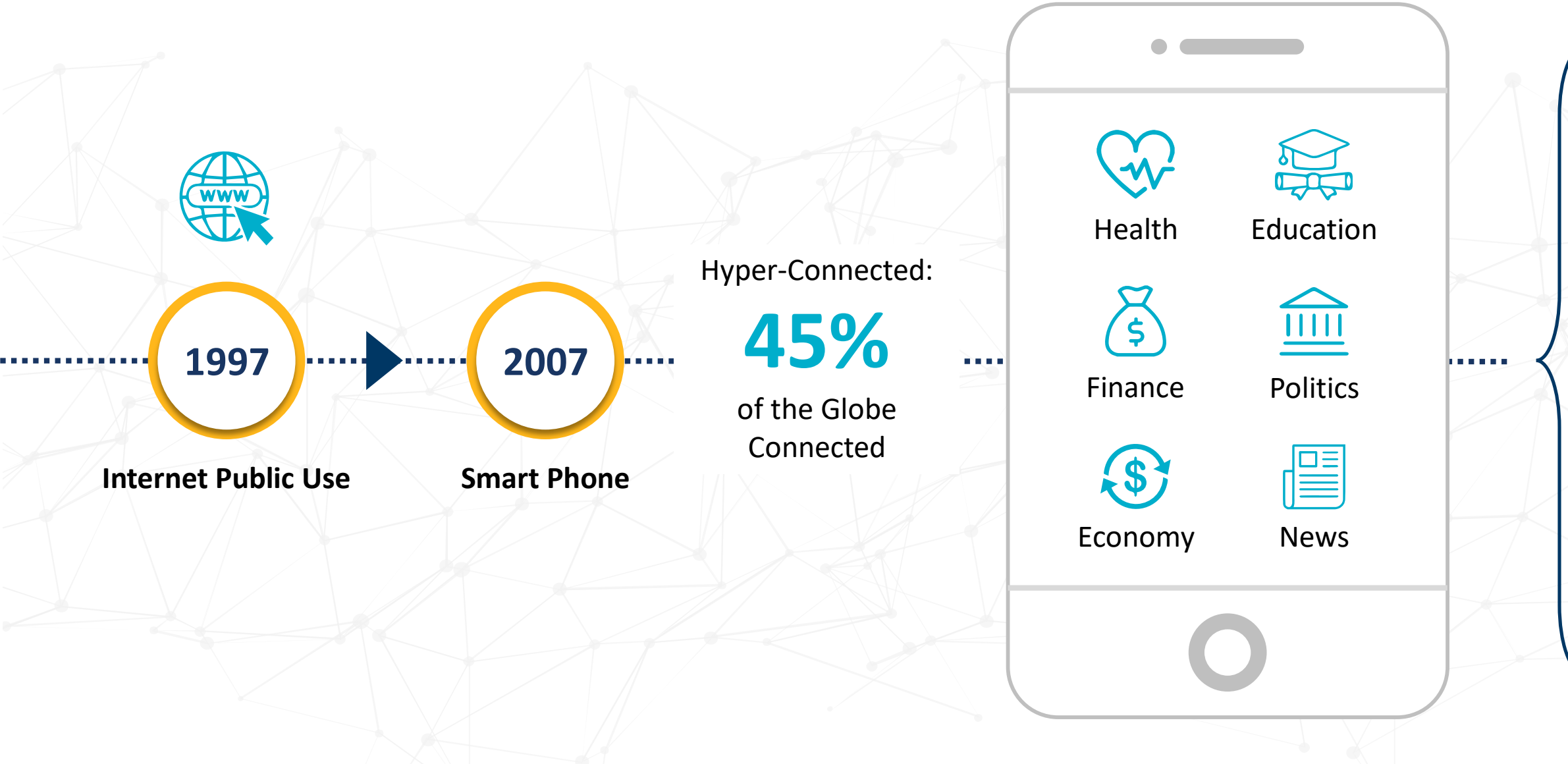
Context: Rising Machine Intelligence



The Inflection Point

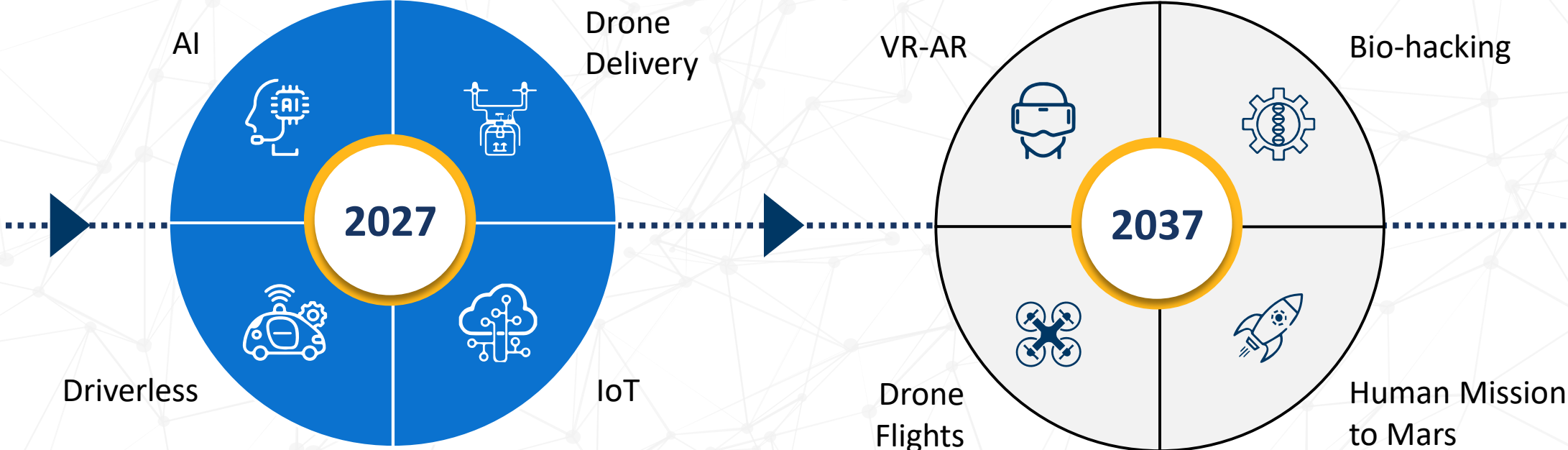


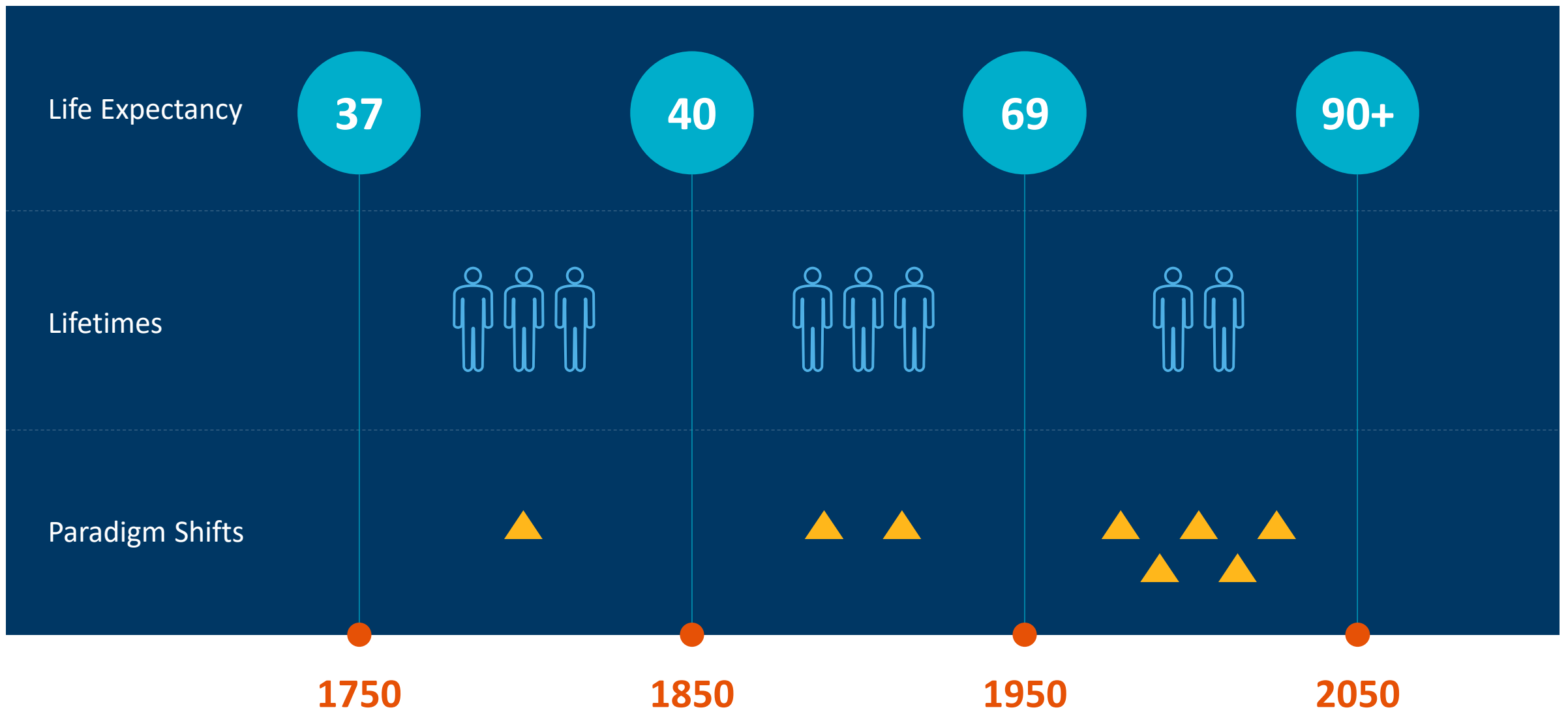
Past Innovation



Rapid Innovation as the Norm

2019

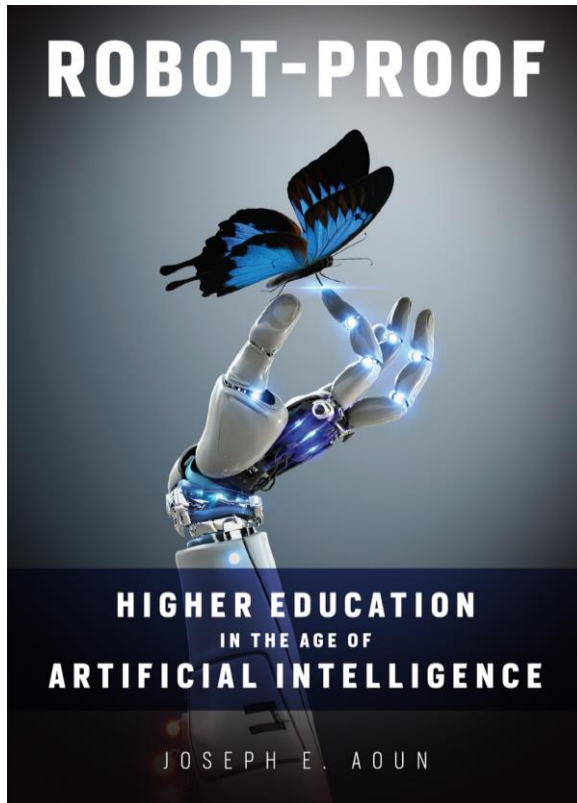




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Work Transforming: New Skills Emerge (Consensus)

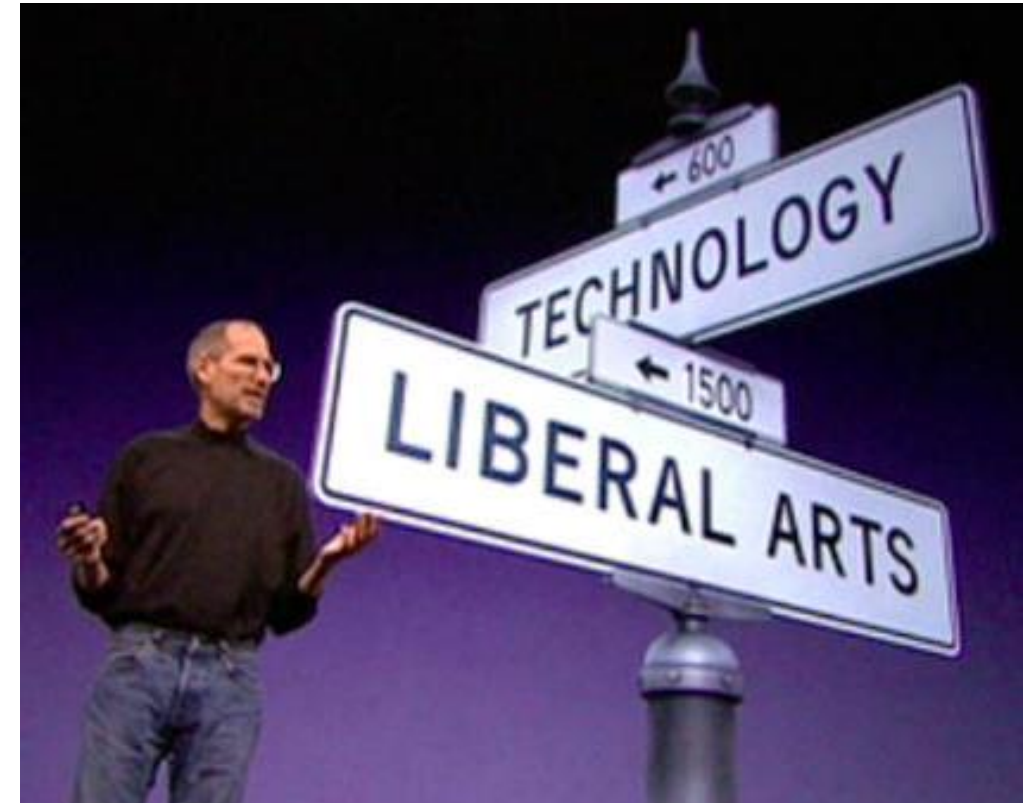
Northeastern University President 2017



Humanics = Technological Literacy + Data Literacy +
Human Literacy

Human Literacy = Humanities, Communication, Design,

Steve Jobs Farwell Address to Apple 2011

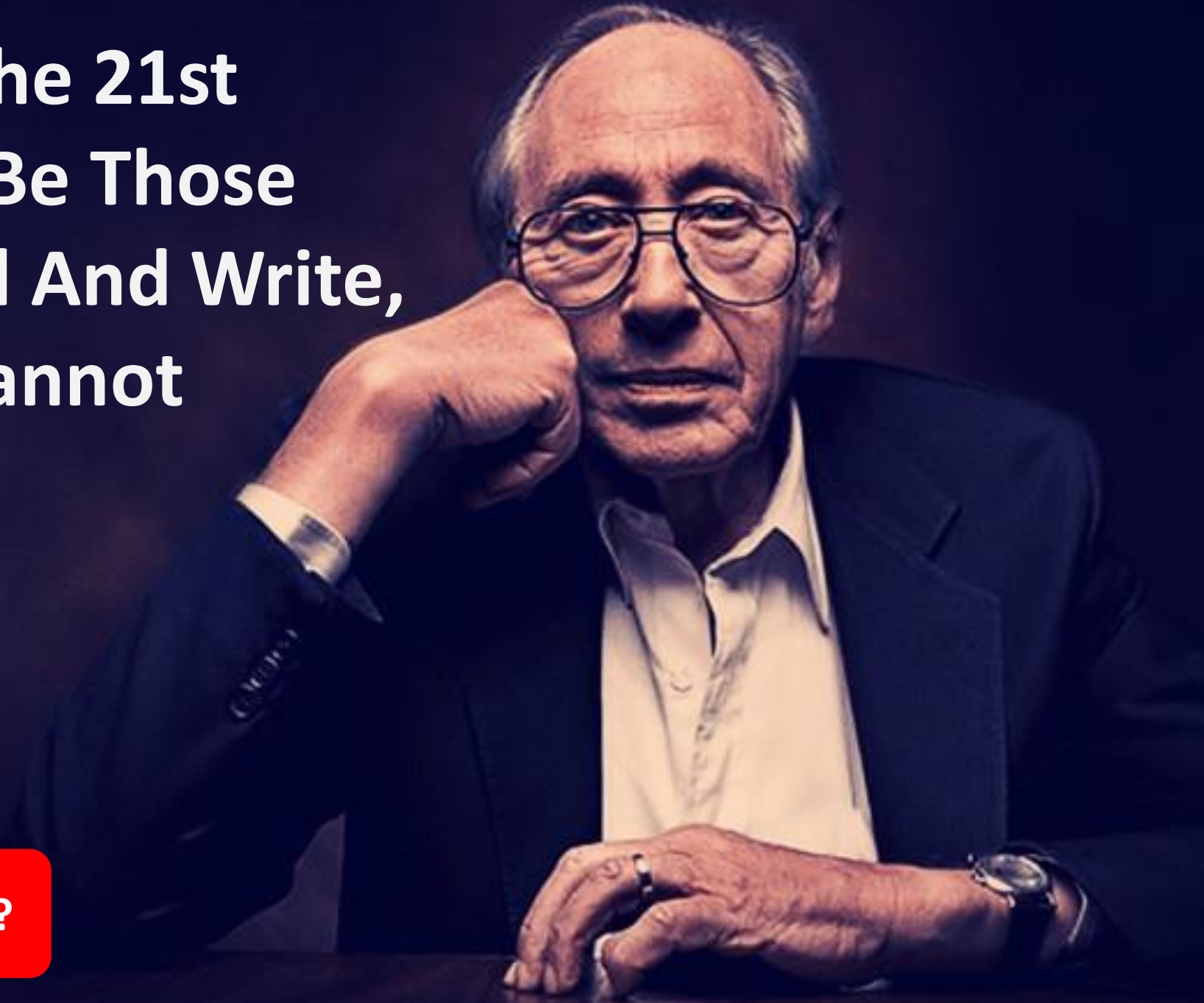


...*Technology* alone is not enough — it's
technology married with *liberal arts*, married
with the *humanities*, that yields us the results
that make our heart sing

**The Illiterate Of The 21st
Century Will Not Be Those
Who Cannot Read And Write,
But Those Who Cannot
Learn, Unlearn,
And Relearn.**

Alvin Toffler

How Do You Teach Unlearning?





The Agile Mindset

The Agile Mindset and the Academy

Giving students a strong liberal arts education , teaching them how to add and create new value with essential human skills that cannot be replicated by robots or an algorithm, is the foundation for a 21st century university and the essence of the “Agile Mindset”.

Robert E. Johnson

Think Differently

- The future of work is learning to learn, unlearn, and relearn
- Constantly expand capabilities
- The academy must think differently (lifelong)
- Focus on uniquely human skills and technology literacy that add and create value
- It is not about chasing skills, but building agency and mindsets
- Start with why and/or purpose
- Provides a skillset and mindset with a sense of humanity



A black and white portrait of Frederick Douglass, showing him from the chest up. He has a full, curly beard and mustache, and is wearing a dark suit jacket over a white shirt with a high collar. The background is a plain, light color.

**What Literacies
Are Most
Relevant Now?**

**The Path To Freedom Is Literacy.
Frederick Douglass**

Thank you!

Please connect with me to learn more:

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Robert Johnson



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