

## Industry - University Mentorships

**Equip Every Student** with a High-Impact Relationship

## **Speakers**



Tiffany Wiggins, PhD Senior Program Success Manager Mentor Collective





Dewey Norwood SVP, Senior Lead Diversity & Inclusion Consultant, Enterprise HBCU Strategy External Engagement, Diverse Segments, Representation & Inclusion Wells Fargo

James Lu Morrissey Co-Founder/President Mentor Collective



- Context of our talent pipeline today
- Mentorship in industry-university partnerships
- Wells Fargo & Mentor Collective Partnership
- Case Study: Mentorship at the city ecosystem level
- Q & A



#### Higher Education is not consistent for everyone

Only 14% of low SES high school U.S. 6-year Average student graduates complete graduation rate is graduates with college after 8 \$29,200 of debt\* 58.3%\* years\*

\*Source: Brookings, Social Mobility Memo, Three Reasons College Matters for Social Mobility, 2015



Work is NOT working for everyone.

#### Will Remote Workers Get Left Behind in the Hybrid Office?

The benefits of working from anywhere can also come with bias against those who aren't seen around the hallways.

#### LIFE & WORK | WORK & LIFE

#### Your Company Says Diversity Is a Higher Priority. Now What?

Calling for change is the easy part—here are concrete steps recommended by diversity experts and corporate professionals to go from talk to action

#### \*Over 40%

of employees felt physically and emotionally isolated in the workplace *before* the COVID19 Pandemic

Source: E&Y 2019 Belonging Barometer



As The Pandemic Recedes, Millions Of Workers Are Saying 'I Quit'

June 24, 2021 - 6:01 AM ET



*Social capital* makes college and career work for everyone.

**Pictured:** Students from Mentor Collective Programs

## Unfortunately, mentorship is not available for every student

## 57%

of undergrads did not have mentors encourage pursuit of goals and dreams\* How Social Capital Affects College Choice

> Too Few Undergraduates Have A College Mentor: Three Steps That Can Change That

Mentors Play Critical Role in Quality of College Experience, New Poll Suggests



## Employees value mentorship, but programs suffer from low adoption and engagement

#### Press Releases Heidrick & Struggles

Study: Women and Minorities Value Mentoring Programs, But Findings Reveal Opportunities for Improved Effectiveness

> Leadership Development Harvard Business

#### Why Mentoring Matters in a Hypercompetitive World

by Thomas J. DeLong, John J. Gabarro, and Robert J. Lees

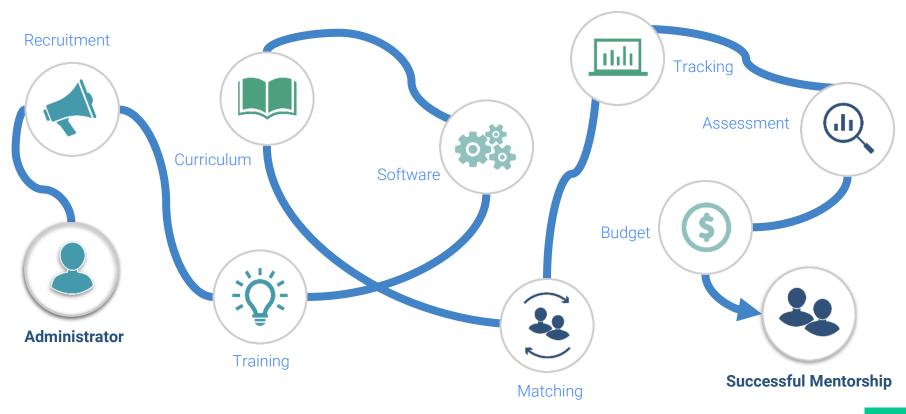
BUSINESS

#### Why Can't Companies Get Mentorship Programs Right?

And when they get them wrong, it can be worse than having not tried at all.

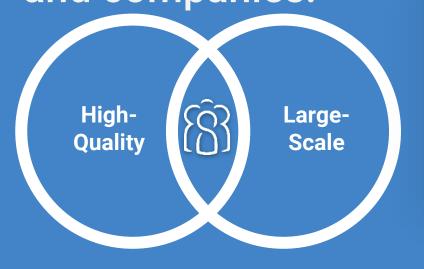
By Mel Jones

#### **Running a Mentorship Program is Complicated**





#### Mentor Collective makes high-quality, largescale mentorship possible at 180+ institutions and companies.



A culture of mentorship: where every student has the right relationship at the right time.

- Career Development Outcomes

- Career Decision Self-Efficacy

#### University + Industry Mentoring Partnerships



- Career program that provides student-athletes & juniors and seniors at *Jackson State University* with an industry mentor
- Funded by Walmart; SMAC Entertainment serves as partnership liaison
- Mentors from companies such as: Walmart, Aflac, WME Agency, etc.
- Program launches this fall; 200 students participating

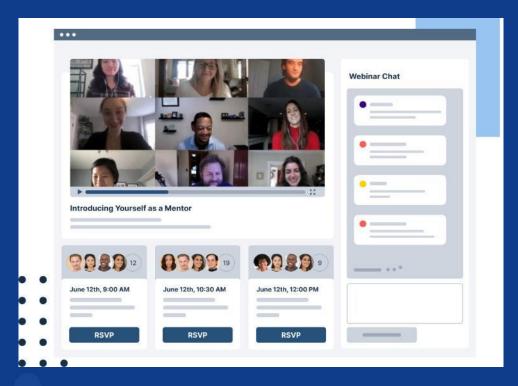


- Career program that pairs upper-division undergraduate students with industry mentors
- Program goal = connect students to local industry as opportunity to retain talent in Nebraska
- Funded by Mutual of Omaha

## Wells Fargo x Mentor Collective Partnership



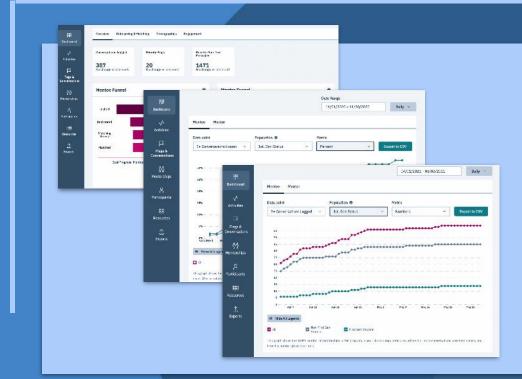
## **Backstory - Why Mentorship?**







#### rocess and Technology







## **Challenges and learnings**







#### Impact and outcomes

	2020-21
Students and Mentors Ever Matched	120
Conversations Logged	983
% pairs reporting 3+ conversations	86.5%
SMS exchanged per pair (36% pairs using SMS relay)	1,037
Insight Flags	59

#### Mentees found the mentoring program highly-impactful:

- "Gerald shared with me his experience with getting his job before moving and how to pick a great location to start building his life. He also explained the importance of researching about a job and making sure to speak with someone connected to the facility to gain more insight." - Fascia
- "Chloe has helped me by encouraging me to focus on the task at hand and write in my planner more. This simple task might have been a no brainer, but I struggle with organizing my course load and I appreciate Chloe's willingness to tell me what I need to hear." - Mallory

### Video Testimonial - Elizabeth Sandoval (Mentee)



- Mentor: Frin Echert
- Elizabeth's reason for participating: "I've worked in various areas of HR over my 18-year career, including Recruiting and strategic HR consulting. I have management experience, I'm certified in Team Effectiveness, and I enjoy helping leaders understand how to leverage their strengths to bring teams together and achieve goals. / recently accepted a Sr. HR Business Partner role, in which I will be supporting WF Home Lending Servicing leaders. I have a strong background in talent development and creating staffing strategies to meet the demands of the organization..."





Both: Interested in the arts, worked a job during school

## What's next?



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## Challenges @ national/regional level

**Employers are facing talent pipeline challenges** 

- Students (esp. <u>first-gen students</u>) have lower utilization of career services and feel unprepared (<u>even in STEM</u>)
- Students lack professional network to guide job search or development of marketable skills
- Employers struggle to reach <u>diverse</u> student populations



# How can we address workforce development and talent pipeline concerns?



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## Why mentorship?

#### Our people are our greatest untapped resource





# What can mentorship @ regional scale look like?

There are opportunities to think bigger:

- 20+ universities w/ ~230,000 students
- 900+ companies

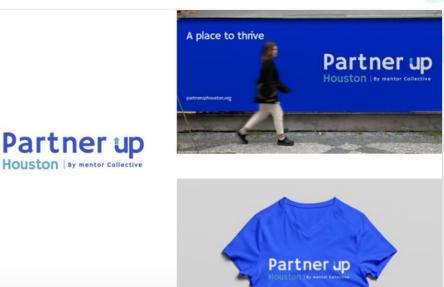
What if every major city invested in mentorship?

What if every student and employee had a mentor?

What role can universities and companies play?







# Thank you!

Happy to take questions at this time :)



#### Let's Connect!

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